## Voice Call

This feature allows you "intercom" another station user, provided that the called station is idle at time of voice call.

- Dial extension or press programmed onetouch, immediately followed by pressing the <VOICE> softkey.
- 2. After voice call announce beep, make your announcement.

Please remember to practice discretion when using this feature, so as NOT to be disruptive.

## **Call Forward All**

This feature allows for users to automatically direct all incoming calls to another number.

- 1. Select extension to forward. Press line key for selected extension and pick up handset .
- 2. Then press <FWD ALL>.
- Enter destination.
  If vmail, press <MESSAGE> or dial "7820."
  If to an outside number, dial "9" first.
  If to an extension, dial extension.

FWD ALL key lamp lights red when active.

To cancel:

- 1. Select extension from which to cancel forwarding. Press line key for selected extension and pick up handset.
- 2. Then press <FWD ALL>.

LED for key goes out when cancelled.

#### Call Pickup - Group

To answer a ringing phone within your call pickup group using your phone, pick up handset and dial **"#3."** 

# Call Pickup - Direct

To answer a specific ringing extension using your phone, pick up handset and dial "#4" followed by extension of ringing phone.

## Voice Mail Access

- From your phone, press the <MESSAGS> key or dial "**7820**."
- From another phone: Access voice mail. When asked for your security code, dial "\*2#." At the company greeting, enter your personal ID (9 + your mailbox number).
- From outside the system, dial "630-844-7820." At system greeting, enter your personal ID.

#### Notes





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# **Placing Calls**



2. Remain on the line to announce call ("screened transfer"), or hang up to complete transfer. If you have misdialed or no one answers, and would like to return to the caller, press <TRANSFER> again.

Feature

If voice mail answers, and you would like to return to the caller, press "\*\*\*."